



# Health Inequalities, East Sussex DESP

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# Some of our work so far



# SEE ABILITY

Live. Love. Thrive. Belong.



South Central  
Ambulance Service  
NHS Foundation Trust

## This is me My Care Passport

It should be kept with me and brought with me into any care setting, including hospital.



My name is:

I like to be known as:

Please return my passport to me when I go home.

This is essential reading for all staff working with me. It gives important information about me. This passport should be kept visible and used when you talk to me or think about me.



Things you  
must know  
to keep me  
safe



Things that  
are important  
to me



My likes  
and  
dislikes

This passport is a pdf file that can be typed into, saved and updated using Adobe Acrobat Reader.  
(Go to [www.adobe.com/uk/acrobat](http://www.adobe.com/uk/acrobat) to download it free of charge. You could also print it off and write on it.)




# This got us thinking.....

**NHS**

East Sussex Healthcare  
NHS Trust



# Where did we start?



The Importance of Easy Read  
The Involvement Matters Team

easy  
read

# How could we learn more about easy read?



East Sussex Healthcare  
NHS Trust

## PHOTO SYMBOLS



### We are Photosymbols

A photo library for easy read information  
featuring actors with learning disabilities

# What makes an easy read document?

Logo



**Welcome to your new home**

Heading

We hope you will be very happy here.

Your home is part of a **community network.**

**Community network**

Pictures match words

means other people living in their own home near you.

It is up to you how much time you spend with other people. You do not have to do anything you do not want to.

Big text and easy words

Clear title

An example of Easy Read information

Cover pictures show what it is about



Have a chat and get advice



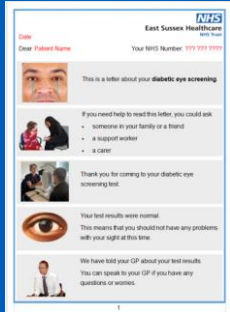
Easy Read logo



We use easy words and pictures in this accessible information



# Where are we at?



Over 100 easy read letter templates completed



Easy read letters now being sent to patients



Patients contacted by phone to complete survey about experience of easy read



# Patient feedback

Doreen 'I was happy to receive easy read results letter, I found the pictures helped'.

Natalie 'I have a learning disability and I find pictures useful for my results as I am unable to read'

'I have Aspergers and find the pictures particularly helpful especially on the results letter.'

Care manager 'It was lovely to experience full circle of letters in easy read from invitation & guide to results'

Patient liked the pictures in the appointment guide. Carer said 'it was good because it started a conversation with Jacqueline to try to understand the screening process and what to expect'

Derek 'I found both letters to be helpful. I appreciated the easy read results letter.'

'I like the pictures and the colours'

Carer: 'Robert is unable to read so finds pictures in the letters very helpful. He liked receiving the results letter in easy read'.

# Any questions?



# Useful links

- [national team focuses on screening inequalities – PHE Screening \(blog.gov.uk\)](#)
- [NHS population screening HEA guide](#)
- [Health Equity Assessment Tool \(HEAT\): executive summary - GOV.UK \(www.gov.uk\)](#)
- [Health equity audit guidance published for NHS screening providers and commissioners – PHE Screening \(blog.gov.uk\)](#)
- [What we are doing to reduce inequalities as English NHS screening programmes are restored - PHE Screening \(blog.gov.uk\)](#)
- [PHE Screening inequalities strategy](#)
- [HEAT guide for screening providers and commissioners](#)
- [HEAT](#)
- [HEAT e-learning](#)
- [screening inequalities blogs](#)
- [screening inequalities document collection](#)
- [Welcome to Photosymbols](#)