

LANCASHIRE DIABETIC EYE SCREENING, THE RESTORATION

MARCH 2020 - 1ST NATIONAL LOCKDOWN ANNOUNCED

The Lancashire DESP Team cancelled all future appointments and paused the programme due to national risk stratification of Diabetic "At Risk" patients.

High risk DS and Pregnant patients continued to be invited following national guidance, with the first full "Restoration" Clinics being held on 24th June 2020.

KEY DATES /PATIENTS - ALL PATHWAYS

- (31/03/2020) Eligible Population 78,074 (31/03/2020)
- (15/06/2020) Phase 1 backlog = 4,562 (Breached = 2,459 and Overdue = 2,103)
- (15/06/2020) Phase 2 backlog = 11,952 (Breached = 5,852 and Overdue = 6,100)
- (28/09/2020) Completion of Phase 1 = 0 (Breached and Overdue)
- (28/09/2020) Phase 2 backlog = 23,702 (Breached = 17,524 and Overdue = 6,178)
- (04/01/2021) Phase 3 backlog = 29,606 (Breached = 24,906 and Overdue = 4,700)
- (29/06/2021) Phase 3 backlog = 18,050 (Breached = 17,209 and Overdue = 841)
- (31/12/2021) Phase 3 backlog =

PHASE 1 - LANCASHIRE DESP RESTORATION BEGINS - FROM 24/06/2020 - 28/09/2020

1 Cautious first steps into programme relaunch

- Ensure PPE Supply in place
- Train Staff in PPE Use
- Work with venues to gain access
- Evaluate waiting areas
- Ensure Social distancing
- Ensure ELHT, NHSEI and PHE Informed
- Ensure agreement on restoration with Hospital Eye Services across Lancashire Footprint (4 Hospital sites)

2 Audit, Review and Evaluate RISK

- Review evidence of attendance/uptake
- Review screening venues (access)
- Review guidance and national position
- Recalculate position – update plan
- Increase patient numbers up to 30 per day
- Respond to feedback from frontline staff
- Ensure East Lancashire Hospitals NHS Trust, PHE and NHSEI are updated on any changes.

SEPTEMBER 28TH 2020 PHASE 1 COMPLETE

On the 28th September the last of the delayed Phase one high risk patients were offered an appointment with the remaining DS, Pregnant, New and New SLB patients being recalled as per normal recall period

PHASE 2 - LANCASHIRE DESP RESTORATION CONTINUES - FROM 28/09/2020 - 31/12/2020

3 Increase Patient Numbers Based on Evidence

- Micro management of venue capacity – only increasing where social distancing will allow (DO NOT OVERLOAD WAITING AREAS)
- Work with venue leads to ensure appointment capacity for 2021, so that appointments are in place for 2021
- Ensure staffing levels are sufficient to provide full screening from mid January (recruit to vacancies)
- Ensure East Lancashire Hospitals NHS Trust, PHE and NHSEI are updated on any changes.

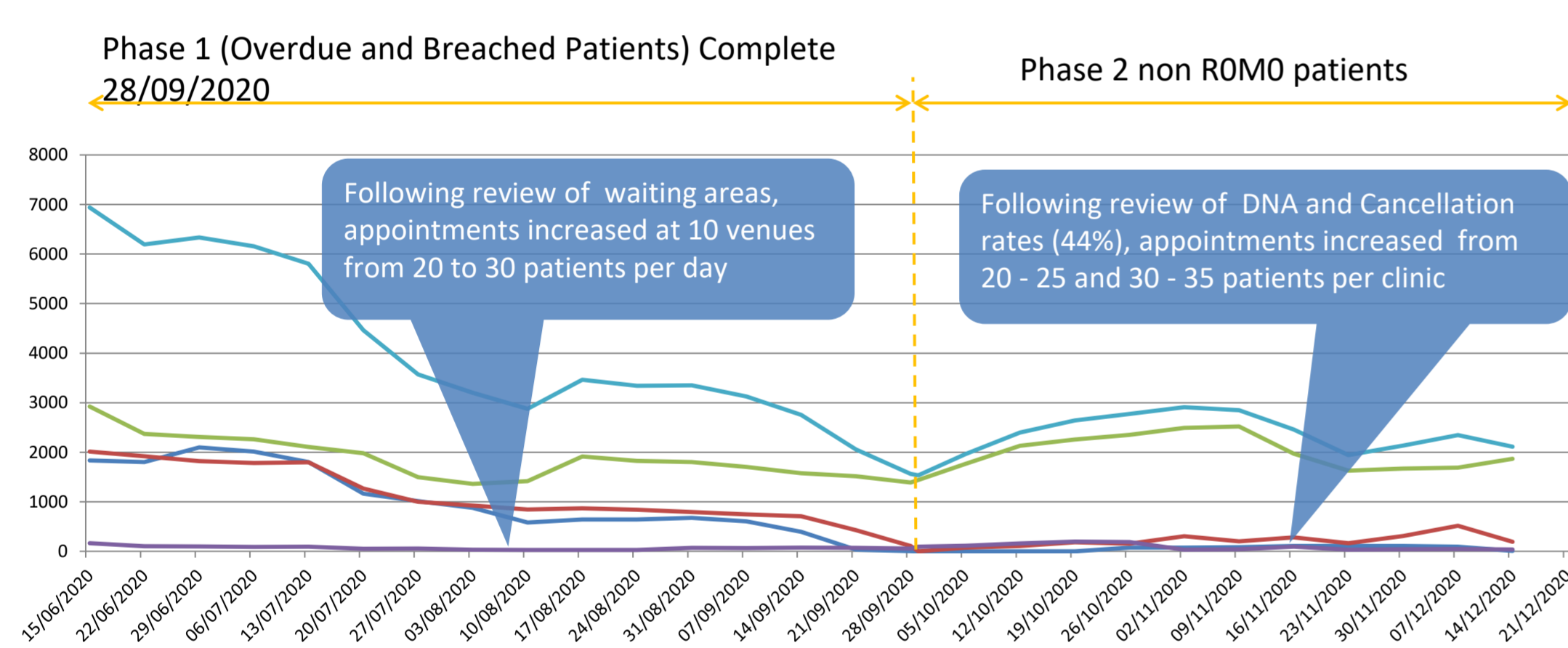
4 Audit, Review and Evaluate RISK

- Review evidence of attendance/uptake
- Review screening venues (access)
- Review guidance and national position
- Recalculate position – update plan
- Increase patient numbers up to 35 per day where possible
- Respond to feedback from frontline staff
- Ensure East Lancashire Hospitals NHS Trust, PHE and NHSEI are updated on any changes.

HOSPITAL EYE SERVICES

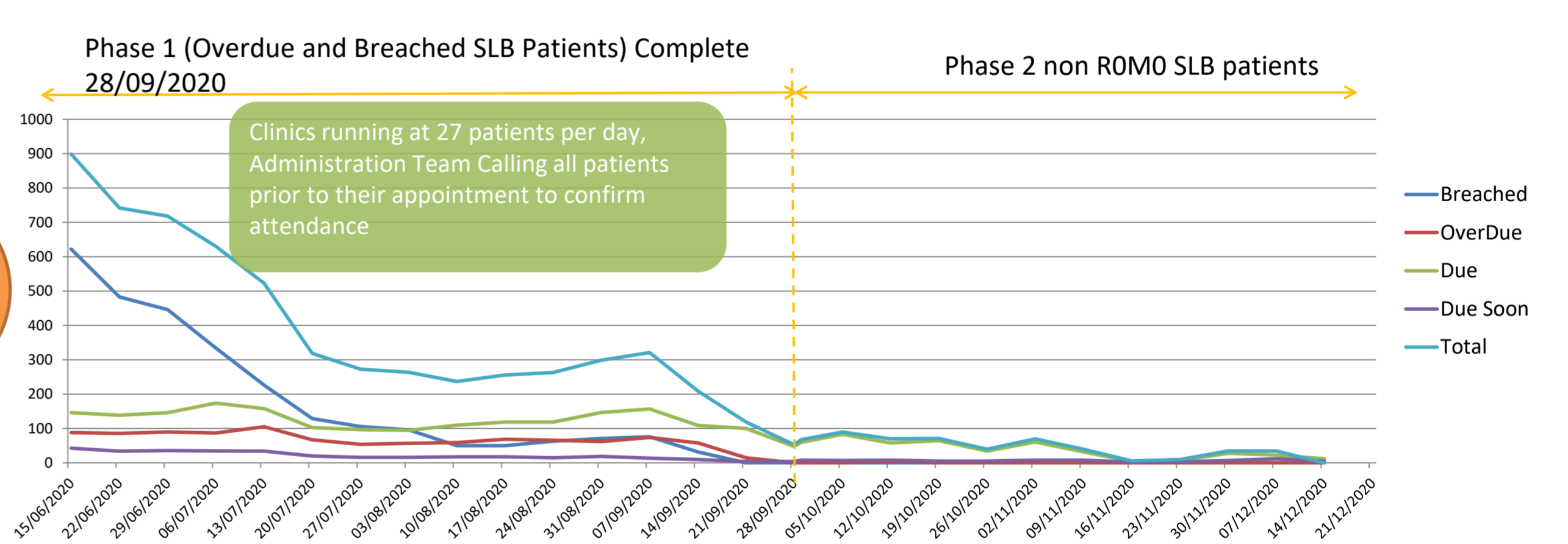
Hospital Eye Service Departments are performing well across all Trusts for Urgent Patients with 74% of urgent patients "Offered" an appointment in HES within 6 weeks

Lancashire Diabetic Eye Screening Recovery - RDS & DS Patients with Existing Diabetic Eye Disease (Non R0M0)- (Phase 1 & 2) Date Range - 15/06/2020 - 24/12/2020



Carefully!
Audit, Review,
Evaluate and
Adapt!

Lancashire Diabetic Eye Screening Recovery - SLB Patients with Existing Diabetic Eye Disease (Non R0M0)- (Phase 1 & 2) Date Range - 15/06/2020 - 24/12/2020



PHASE 3 - LANCASHIRE DESP RESTORATION CONTINUES - FROM 01/01/2021 - 31/12/2021

5 Increase Patient Numbers Based on Evidence

- Micro management of venue capacity – increase capacity to 25-37 patients per day unless social distancing will not allow for the increase
- New screening staff to be signed off by mid/end January further increasing resilience of the programme.
- New cameras expected in January (currently pending sign off) allowing for additional clinics/cover for faulty equipment (DESP asset replacement plan)
- Ensure East Lancashire Hospitals NHS Trust, PHE and NHSEI are updated on any changes.

6 Audit, Review and Evaluate RISK

- Review evidence of attendance/uptake
- Review screening venues (access)
- Review guidance and national position
- Recalculate position – update plan
- Increase patient numbers up to 30 per day
- Respond to feedback from frontline staff
- Ensure East Lancashire Hospitals NHS Trust, PHE and NHSEI are updated on any changes.

January 2021

All Venues now fully open to DESP, and patient numbers significantly increase in most clinics to pre-covid levels of activity (this was due to number of other community services not starting and higher than average DNA rates in clinic) – waiting rooms were able to cope with increased patient numbers

July 2021

Due to the lifting of restrictions because of the national vaccine roll out, Lancashire Diabetic Eye Screening fully returns to pre-covid levels of screening activity.

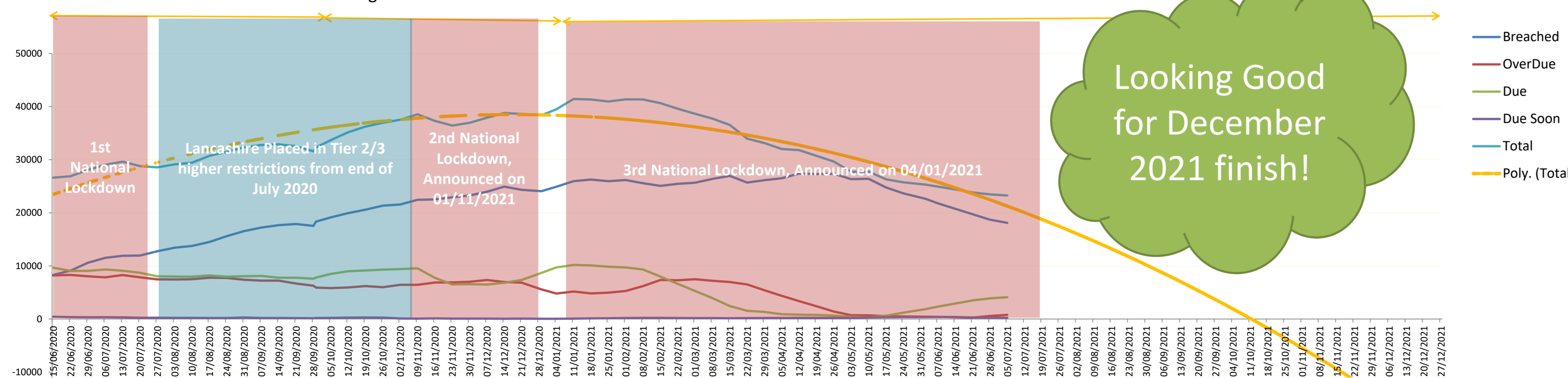
And Finally.....

Thank you to the Lancashire DESP Team, without whom none of this progress could have been made.

To Chintan Sanghvi (Clinical Lead) and the Senior DESP Team (for keeping me from going NUTS!) and to all those in PHE, NHSEI and ELHT who have supported our restoration.

Any questions ill see you in the Bar!.....DOH!

Phase 1 (Overdue and Breached Patients) backlog Complete | Phase 2 R0M0 patients now being invited alongside Phase 1 Cohort | Full Restoration of Programme - Patients offered an appointment based on Phase1 Overdue & Breached and then Breached Phase 2 R0M0 patients (Target - all eligible patients to be offered an appointment between 01/01/2021 - 31/12/2021)



Update - June 2021 - It was the intention of DESP to run 2021 as close to a normal year as possible, to ensure that all patients delayed could be offered in enough time to meet the national target, by the end of June at the mid point of the Calendar year 45% of all eligible patients had been offered an appointment.