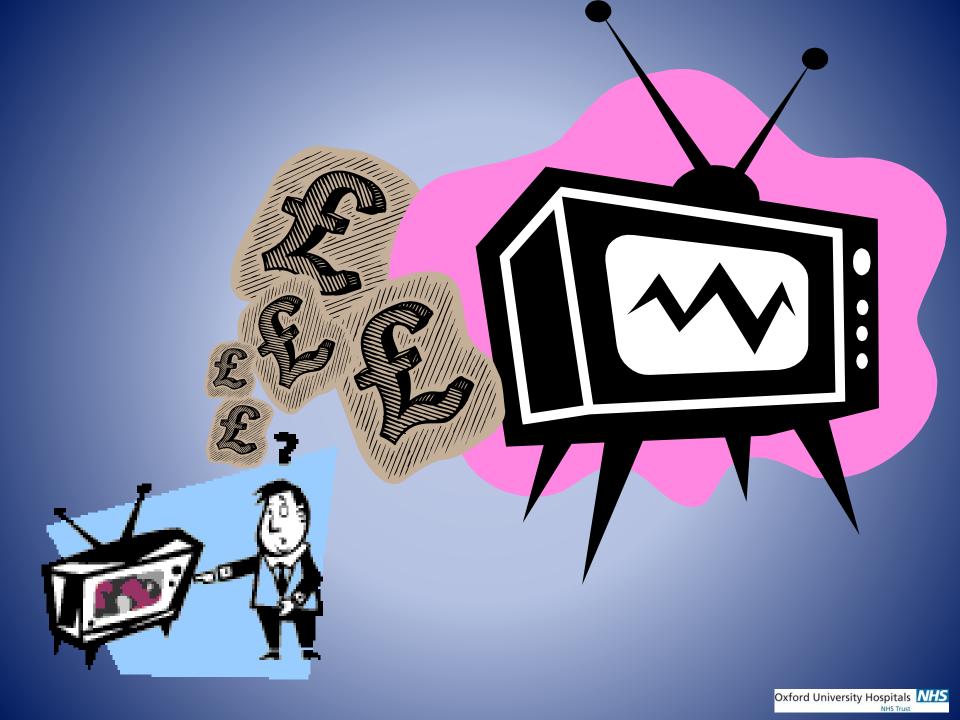
The fear of making eye contact: from NO screen to BIG screen

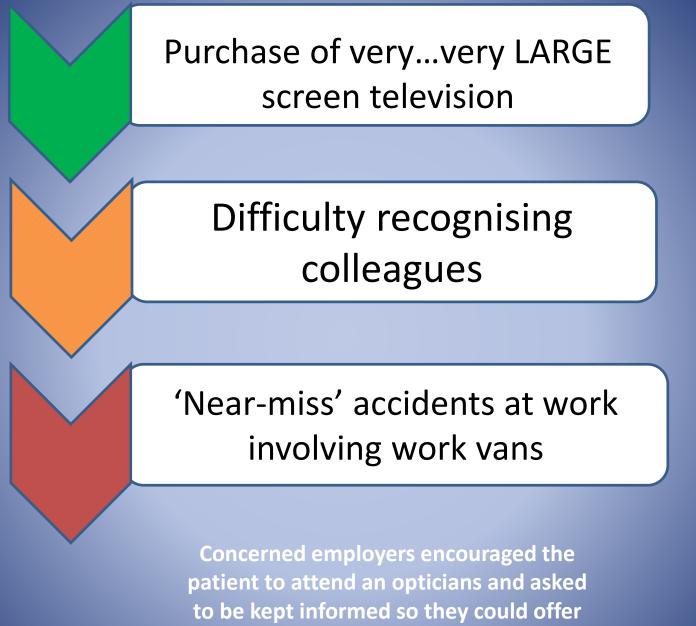
By Dawn Groves and Natalie Fox



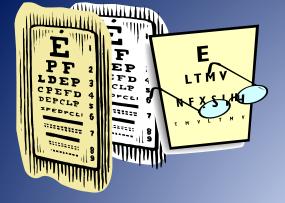
The patient:

- 47 year old male
- Diagnosed with type II diabetes mellitus 2000
- HbA1c 9.9% (84.7mmol/mol)
- Had no regular contact with his G.P for any help with his diabetes care
- Known to ODESP declined every invitation to attend screening since programme started 2006
- Last sight test 10 years ago





full support.



The first step:



Patient attended local optician 4th March

- Admitted he was unable to see long distance for approx 12 months
- VA 6/60 in both eyes corrected to 6/19 with pinhole.
- Bilateral proliferative retinopathy with NVD and retinal oedema observed

Optician telephoned G.P and ODESP as well as Faxing report.



6th March: G.P forwarded report from Optom and telephoned ODESP requesting an urgent appointment (as suggested by optician). Eye Screening appointment already booked at local surgery the next day.

7th March: Patient attended local clinic after some encouragement by the screener as patient failed to arrive at his morning appointment. Adequate Macular and Nasal images captured and additional extra fields.

Oxford University Hospitals

Screening result:

| Right Eye | | Left Eye |
|--|-----------------------------|--|
| Adequate | Image Quality | Adequate |
| 6/19 | Best recorded visual acuity | 6/30 |
| R3A Active proliferative retinopathy | Diabetic retinopathy | R3A Active proliferative retinopathy |
| M1 Maculopathy | Maculopathy | M1 Maculopathy |











ODESP:

Patient and employer telephoned and informed of outcome; an URGENT HES appointment offered

COMMUNICATION !

Patient declined appointment as on annual leave. Employer telephoned by programme manager to discuss appointment arrangements.

Oxford University Hospitals

Eye Hospital treatment timeline:

12th March: NSC Grade RE: R3A M1 P0 LE: R3A M1 P0 PRP treatment delivered to RE. Plan to laser LE in 1/52

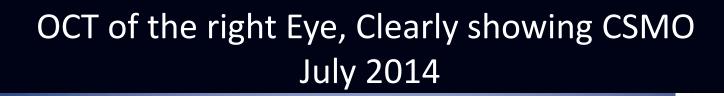
17th March: NSC Grade RE: R3A M1 P1 LE: R3A M1 P0 PRP treatment delivered to BE with a follow up appt planned for 2 months.

> 21st May: NSC Grade RE: R3A M1 P1 LE: R3A M0 P1 Bilateral NVD still active, for further PRP fill in.

7th July: NSC Grade RE: R3A M1 P1 LE: R3A M1 P1 PRP treatment delivered to BE. RE shows persistent Macula oedema -Lucentis course booked

A Negative OCT

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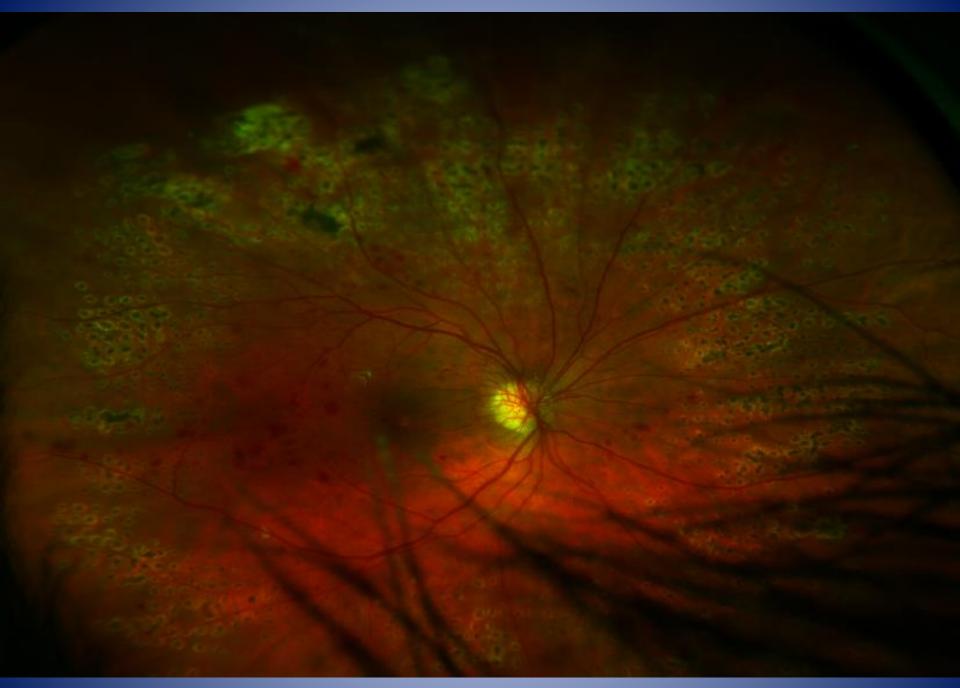
200 µm

OCT of the left eye July 2014

Cal and the Proof

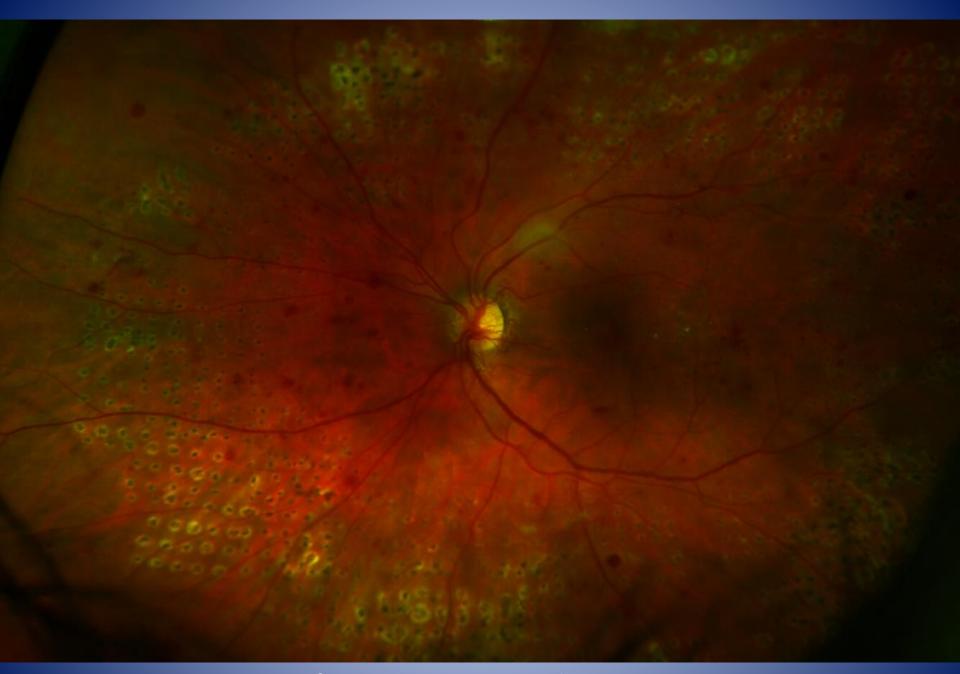
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Right eye Optomap Image July 2014

Oxford University Hospitals NHS NHS Trust



Left eye Optomap Image July 2014



The KEY to good patient care is:

RELATIONSHIP BUILDING

patrent

SENSITVITY COMMUNICATION EDUCATION SENSITVITY UNDERSTANDING

Oxford University Hospitals

Thank You!